

# BMC'S TRUESIGHT CAPACITY OPTIMIZATION REVIEWS & RATINGS: THE ULTIMATE ROUNDUP



Planning and managing IT infrastructure resource usage and costs has become more and more complex, as technologies such as cloud services and containers require IT organizations to have better insight, since they may not own the physical assets on which the technologies are run. Without the proper insight into resource usage and performance, it's easy to waste resources, overspend, and experience application failures due to infrastructure constraints.

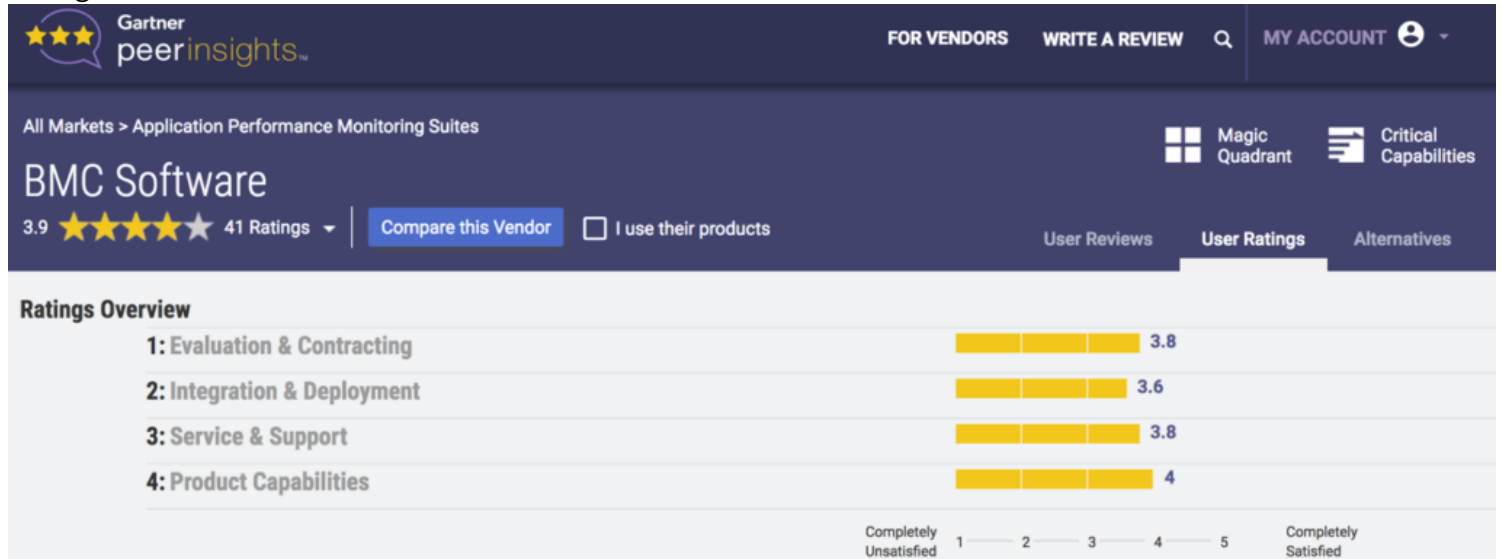
Enter BMC's [TrueSight Capacity Optimization](#), which provides visibility into the entire IT infrastructure—physical, virtual, containers, and cloud—so IT can easily add, remove, or adjust compute, storage, network, and other IT infrastructure resources to meet changing application and service demands. Service views, forecasting, modeling, and reservation capabilities provide the insight for future resource needs and the ability to control the timing and cost of new capital and operating expenditures.

Below is the definitive list of user reviews, analyst reports, and customer stories to assist in your evaluation of TrueSight Capacity Optimization as the premier solution for your organization's resource utilization and optimization needs.

## Gartner Peer Insights

According to Gartner, [Peer Insights](#) is a "platform for ratings and reviews of enterprise technology solutions by end-user professionals for end-user professionals."

[Gartner Peer Insights](#) has an average 3.9 out of 5 stars for [BMC and TrueSight](#) with 34 reviews and 41 ratings.



Source: Gartner Peer Insights 6/29/2018

Additionally, in their first Market Guide for AIOps ([Artificial Intelligence for IT Operations](#)) Platforms, Gartner discusses why I&O leaders should begin the deployment of AIOps platforms to enhance performance monitoring now and plan extension to service desk and automation over the next five years.

[Get the Gartner Market Guide for AIOps Platforms.](#)

## Research In Action

Research in Action evaluated the top 20 capacity management SaaS and software tools, based on a survey of more than 1,500 IT buyers. Published in March 2018, results from the report are a combination of survey results and vendor evaluation conducted by RIA.

Out of 20 vendors, BMC was the overall market leader. From the report: "Bottom Line: BMC is the market leader for Capacity Management and should remain in the pole position for the foreseeable future."

# Vendor Selection Matrix – Capacity Management SaaS And Software: The Top 20 Global Vendors



	Strategy	Execution	Total
1 BMC Software	4,25	4,65	8,90
2 HelpSystems	4,18	4,50	8,68
3 CA Technologies	4,19	4,24	8,43
4 Sumerian	4,28	3,98	8,25
5 Quest	4,00	4,14	8,14
6 EasyVista	3,96	4,00	7,96
7 Cloudamize	3,96	3,96	7,93
8 AWS	4,08	3,73	7,80
9 Turbonomic	3,85	3,93	7,78
10 IBM	3,80	3,80	7,60
11 VMware	3,59	3,88	7,46
12 Micro Focus	3,50	3,89	7,39
13 Veeam Software	3,54	3,66	7,20
14 Densify	3,48	3,64	7,11
15 Idera	3,66	3,44	7,10
16 Open Source	3,14	3,93	7,06
17 Syncsort	3,40	3,64	7,04
18 Microsoft	3,70	3,28	6,98
19 Solar Winds	3,20	3,58	6,78
20 ASG	3,18	3,50	6,68



**RESEARCH IN ACTION**  
independent research and consulting

## TrustRadius

TrustRadius is one of the most trusted review sites for business technology users to share real-world insights through in-depth reviews.

The overall [TrustRadius score](#) of TrueSight Capacity Optimization is 9.0 out of 10 from 2 reviews.

The TrueSight Capacity Optimization Scorecard shows high marks across the board with high ratings in Likelihood to Recommend and Renew:



# TrueSight Capacity Optimization Scorecard



**TR** Score 9.0 out of 10

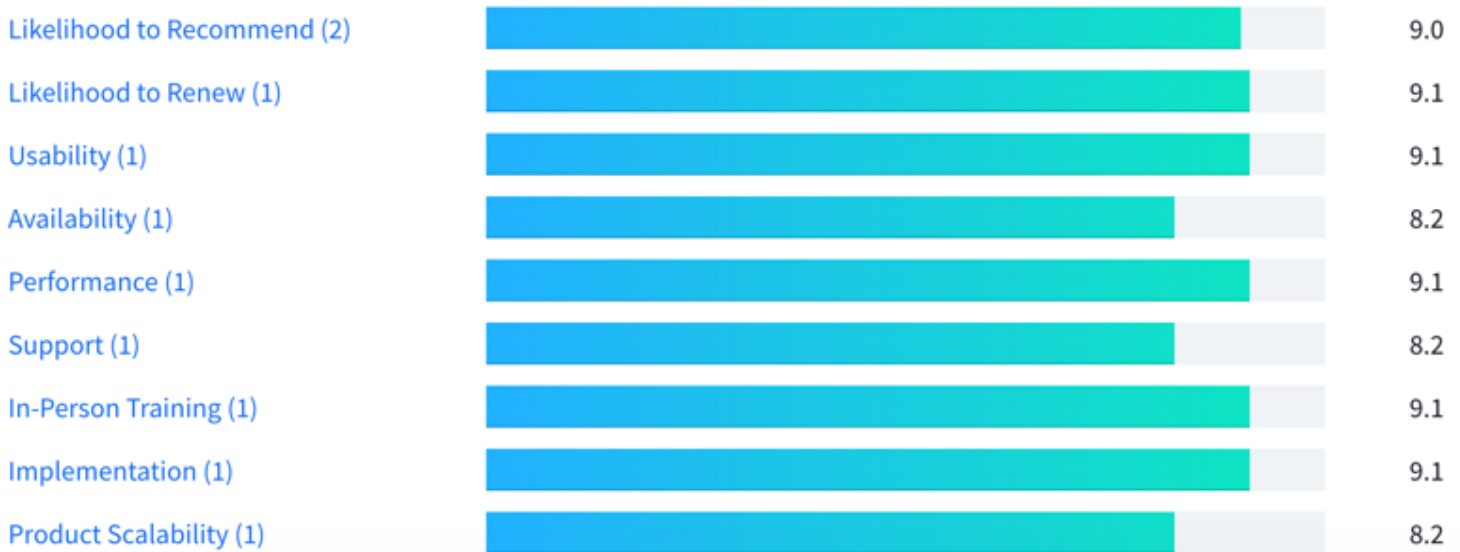
Ratings and Reviews (2)

**Scorecard**

Product Details

Alternatives

## TrueSight Capacity Optimization Scorecard Summary



Source: TrustRadius 6/29/2018

## BMC customer stories

Many customers from various industries have been able to benefit from TrueSight Capacity Optimization. Here are a few to check out:

- **MPS:** Leading Italian bank boosts IT resource utilization, cuts costs, and reduces business risk with capacity optimization
- **Telefonica:** Telefónica Colombia delivers world-class service and reduces IT infrastructure costs
- **inContact:** Leader in contact center software increases server density by over 40% to significantly cut costs

[View all customer stories >](#)

## Learn More

Interested in getting more details about TrueSight? [View our TrueSight Capacity Optimization overview.](#)

Want a risk-free trial of TrueSight? [Take a test drive of TrueSight Capacity Optimization.](#)

*This post is part of a series on BMC product reviews. View other posts on [Control-M Reviews](#), [FootPrints Reviews](#), and [Remedy Reviews](#).*